STRONGMIND℠ SOFTWARE REQUIREMENTS

SYSTEM REQUIREMENTS

INTERNET & E-MAIL

5.0 Mbps minimum bandwidth DSL or Cable preferred (Dial-Up not supported)

Personal email address (get a free account from GMAIL, YAHOO or OUTLOOK)

HARDWARE

CPU: Intel® I3 or better recommended, or AMD equivalent

RAM: 4 GB minimum (8 GB recommended)

HDD: at least 20 GB free space recommended

VIDEO: 1024×768 minimum resolution required

MONITOR: 15" Widescreen or greater recommended

AUDIO: Sound card with speakers or headphones (or headset with microphone)

AUDIO: Microphone (required for Foreign Language courses & Tutoring)

PRINTER: Inkjet or laser printer (not required, but helpful)

OPERATING SYSTEM

Windows® 8.1 or 10; Mac® OSX 10.9 or later

* Chromebooks have some limitations that can affect user experience
* Some users have had success with Linux with Chrome and/or Firefox
* iPads, iOS/Android Tablets, and some Netbooks are not supported as they may
  not be able to use required plugins and/or have screens that are too small to adapt.

SOFTWARE & PLUGIN REQUIREMENTS

The link below will download all software necessary to run the Primavera Course Player, including Java, Quicktime, Adobe Reader, Adobe Shockwave, Silverlight and Firefox.

This link will work for *PC users only*. Flash player will need to be downloaded individually. Please use this link:

- ALL-IN-ONE DOWNLOAD

If you prefer to download the required software individually, please use the links below:

- ADOBE FLASH PLAYER
- ADOBE READER
- ADOBE SHOCKWAVE
- QUICKTIME
- JAVA RUNTIME ENVIRONMENT

ADDITIONAL SOFTWARE SUGGESTIONS:

Word-processing: MICROSOFT® WORD 2003 or better
Presentation: MICROSOFT® POWERPOINT 2003 or better
Spreadsheet: MICROSOFT® EXCEL 2003 or better
NOTE: the free OPENOFFICE SUITE includes equivalents for all of the above applications

INTERNET & BROWSER OPTIONS

- CHROME
- FIREFOX
- EDGE   *(This browser has some limitations that can affect user experience and is not fully supported)*
- SAFARI

Some courses require specific plugins in order to properly render the content. Note that not all plugins are supported by all browsers. For the most complete support of current and legacy plugins, we recommend Mozilla Firefox.

Browser cookies must be enabled.

ANTIVIRUS & ANTIMALWARE

Keeping your computer clean of viruses and malicious software is essential to your computers health and performance. Primavera suggests that you have up to date and active protection on your computer. Below are links to some free programs that can assist you in keeping your computer clean. All of the software listed here has both paid and free versions, it is not necessary to purchase any of the software listed here. Please make sure to read the disclaimer at the top of this page in regards to software links.

PC:
- Avast
- AVG
- Avira
- Bitdefender
- Malwarebytes

MacOS:
- Avast
- AVG
- Avira
- Bitdefender
- Malwarebytes

OPENING POP-UP WINDOWS

Upon logging in, the Student Portal should open in a new window. If you are having trouble logging in please check our HOW TO: DISABLE POP UP BLOCKER for instructions on disabling pop up blockers.

*Some operating systems will minimize the new pop up window to the task bar.
 Please be sure to check the task bar for any pop up windows

OPENING PDF FILES

1. In Adobe Reader or Acrobat, choose **Edit > Preferences.**
2. Select **Internet**.
3. Deselect **Display PDF In Browser** and then click **OK**.
4. Choose **Edit > Preferences > Internet** again
5. Now, select **Display PDF In Browser** and then click **OK**.

CHECK FIREFOX SETTINGS:
1. At the top of the **Firefox** window, click on the **Tools** menu and select **Options**….
2. Select the **Applications** panel.
3. Find **Adobe Acrobat Document** in the list and click on it to select it.
4. Click on the drop-down arrow in the **Action** column for the **Adobe Acrobat Document** entry and select **Use Adobe Acrobat** (in Firefox).